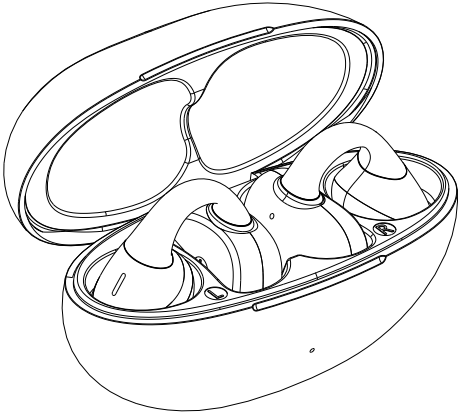


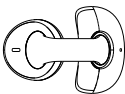
OTC Hearing
Aid Earbuds

ES02-R

User Manual



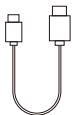
Packing List



Earbuds
x 2



Charging Case
x 1

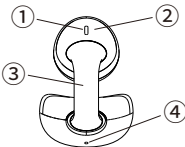


Charging Cable
x 1

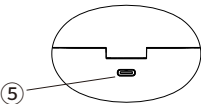


User Manual
x 1

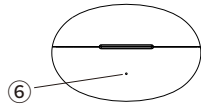
Appearance



- ① Pressure Relief Hole
- ② Speaker Chamber
- ③ Silicone Rib
- ④ Microphone Port



- ⑤ Type-C Charging Port



- ⑥ Charging Case Indicator
- ⑦ Touch Area

Operation Guide

Power on	Take the earbuds out of the charging case, and they will turn on automatically. You will hear "deng deng deng~ deng deng~ deng deng~" (rising tone) followed by "do". If they do not turn on automatically, press and hold the touch area for 3s to power them on manually.
Power off	Place the earbuds back into the charging case, and they will turn off automatically. Alternatively, press and hold the touch area for 5s to turn them off manually. You will hear "deng deng deng~ deng deng~ deng deng~" (falling tone).
Adjust hearing volume	The hearing aid function will be activated automatically when the earbuds power on. Press and hold the touch area for 2s to adjust the volume, then release when you hear a single "di" sound. Each press increases the volume by one level (3dB). The first "di" sound indicates level 5 (the maximum volume). The second "di" sound indicates level 0 (mute). The volume cycles between level 0 and level 5.
Bluetooth pairing	Enable Bluetooth on smart device, find "ES02" in the Bluetooth list, and click to pair.
Answer call	Tap the left or right touch area to answer a call.
End/Reject call	Press and hold the left or right touch area for 2s to end or reject a call.
Music control	Use your smart device to change tracks, play/pause music and adjust the music volume.
Charging earbuds	Place the earbuds back into the charging case.
Charging case	Use the charging cable to charge the case. The blue light will flash while charging and turn solid green when fully charged.

Technical data

Model	ES02-R
Bluetooth version	5.3
Battery capacity of earbuds	50mAh x2
Battery capacity of charging case	400mAh
Charging time	3hrs
Charging current	5V/150mA
Charging interface	USB Type-C

Trouble shooting

Issue	Possible cause	Solution
No/Low sound output	Low battery	Place the hearing aids back into the charging case
	Volume set too low	Increase the volume to a comfortable level
	Hearing aid is damaged	Contact GetD Customer Service
	A significant change in your hearing	Contact your hearing health care professional for an exam.
Whistling/Feedback	Not wear properly	Wear properly

WARNINGS

If you are younger than 18, do not use this.

You should go to a doctor, preferably an ear-nose throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

This OTC hearing aid is for adults with signs of mild to moderate hearing loss. How do you know if you have this?

- You have trouble hearing speech in noisy places
- You find it hard to follow speech in groups
- You have trouble hearing on the phone
- Listening makes you tired
- You need to turn up the volume on the TV or radio, and other people complain it's too loud

Some people with hearing loss may need help from a hearing healthcare professional. How do you know if you need to see one?

- You can't hear speech even if the room is quiet
- You don't hear loud sounds well, for example, you don't hear loud music, power tools, engines, or other very noisy things

If your hearing loss makes it hard to hear loud noises, this hearing aid may not be your best choice without help from a professional. If this hearing aid does not help you enough, ask for help from a hearing healthcare professional.

When to see a doctor

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor(an ENT).

- Your ear has a birth defect or an unusual shape.
- Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 months.
- Your ear feels painful or uncomfortable.
- You have a lot of ear wax, or you think something could be in your ear.
- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then gets better again.
- You have worse hearing in one ear.
- You hear ringing or buzzing in only one ear.

This hearing aid should not cause pain when wearing it.

Remove this device from your ear if it causes pain or discomfort when you wear it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the manufacturer. If your pain or discomfort doesn't go away, contact your hearing healthcare professional.

This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

Cautions:

- When using this product while walking, stay aware of your surroundings and nearby traffic. Distraction may result in traffic accidents.
- Mild hearing aid whistling before properly wearing the earbuds is normal. If whistling persists even after properly wearing the earbuds, it is considered abnormal. Please contact the earbud supplier timely.
- Please do not attempt to disassemble or make repairs yourself. Doing so could cause additional damage and will void any warranties.
- Do not throw or drop your earbuds.
- Do not immerse hearing aid earbuds in liquid or water.
- Do not wear during bathing, showering, or swimming.
- Store out of the reach of children and pets.
- Do not expose the earbuds to excessive heat, such as a stove top, microwave, dashboard of a hot car, or hair dryer.
- Do not expose the earbuds to chemicals such as hair spray, insect repellent, perfume, or cosmetics.
- Do not use the product with higher volume for a long period of time in order to avoid hearing damage. Stop using if discomfort occurs.
- Avoid use in potential explosive or dangerous situations.
- To avoid possible electromagnetic radiation, the devices should be removed in any high frequency, heat treatment or operation, radiotherapy and strong magnetic field environments.
- Never put hearing aids in your mouth for any reason. Do not store in pill containers where they may be mistaken for medication and swallowed. Do not attempt to remove batteries from your device, see your hearing care professional. Do not use any other rechargeable battery. Batteries of low quality may leak and cause bodily harm. Batteries with incorrect voltage may cause damage to your device. They may explode and cause serious injury. Do not expose your hearing aid to heat, such as an open flame, microwave, or oven. There is a risk that they will explode and cause serious injury.